

Form: MHFETMAMCORX-180302

# **Pyrenees High Wall Fixed Heat Pump**

# R-410A 50Hz

# YHFE36ZTMAMCORX



Issue Date Mar 2, 2018

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# **Safety Precautions**

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To prevent personal injury, or property or unit damage, adhere to all precautionary measures and instructions outlined in this manual. Before servicing a unit, refer to this service manual and its relevant sections.

Failure to adhere to all precautionary measures listed in this section may result in personal injury, damage to the unit or to property, or in extreme cases, death.



**WARNING** indicates a potentially hazardous situation which if not avoided could result in serious personal injury, or death.

**CAUTION** indicates a potentially hazardous situation which if not avoided could result in minor or moderate personal injury, or unit damage.

# 1. In case of Accidents or Emergency

#### 

- If a gas leak is suspected, immediately turn off the gas and ventilate the area if a gas leak is suspected before turning the unit on.
- If strange sounds or smoke is detected from the unit, turn the breaker off and disconnect the power supply cable.
- If the unit comes into contact with liquid, contact an authorized service center.
- If liquid from the batteries makes contact with skin or clothing, immediately rinse or wash the area well with clean water.
- Do not insert hands or other objects into the air inlet or outlet while the unit is plugged in.
- Do not operate the unit with wet hands.
- Do not use a remote controller that has previously been exposed to battery damage or battery leakage.

### 

- Clean and ventilate the unit at regular intervals when operating it near a stove or near similar devices.
- Do not use the unit during severe weather conditions. If possible, remove the product from the window before such occurrences.

# 2. Pre-Installation and Installation

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- Use this unit only on a dedicated circuit.
- Damage to the installation area could cause the unit to fall, potentially resulting in personal injury, property damage, or product failure.
- Only qualified personnel should disassemble, install, remove, or repair the unit.
- Only a qualified electrician should perform electrical work. For more information, contact your dealer, seller, or an authorized Midea service center.

#### 

• While unpacking be careful of sharp edges around the unit as well as the edges of the fins on the condenser and evaporator.

# 3. Operation and Maintenance

#### WARNING

- Do not use defective or under-rated circuit breakers.
- Ensure the unit is properly grounded and that a dedicated circuit and breaker are installed.
- Do not modify or extend the power cable. Ensure the power cable is secure and not damaged during operation.
- Do not unplug the power supply plug during operation.
- Do not store or use flammable materials near the unit.
- Do not open the inlet grill of the unit during operation.
- Do not touch the electrostatic filter if the unit is equipped with one.
- Do not block the inlet or outlet of air flow to the unit.
- Do not use harsh detergents, solvents, or similar items to clean the unit. Use a soft cloth for cleaning.
- Do not touch the metal parts of the unit when removing the air filter as they are very sharp.
- Do not step on or place anything on the unit or outdoor units.
- Do not drink water drained from the unit
- Avoid direct skin contact with water drained from the unit.
- Use a firm stool or step ladder according to manufacturer procedures when cleaning or maintaining the unit.

#### 🚹 CAUTION

- Do not install or operate the unit for an extended period of time in areas of high humidity or in an environment directly exposing it to sea wind or salt spray.
- Do not install the unit on a defective or damaged installation stand, or in an unsecure location.
- Ensure the unit is installed at a level position
- Do not install the unit where noise or air discharge created by the outdoor unit will negatively impact the environment or nearby residences.
- Do not expose skin directly to the air discharged by the unit for prolonged periods of time.
- Ensure the unit operates in areas water or other liquids.
- Ensure the drain hose is installed correctly to ensure proper water drainage.
- When lifting or transporting the unit, it is recommended that two or more people are used for this task.
- When the unit is not to be used for an extended time, disconnect the power supply or turn off the breaker.

# **Specifications**

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# 1. Model Reference

Refer to the following table to determine the specific indoor and outdoor unit model number of your purchased equipment.

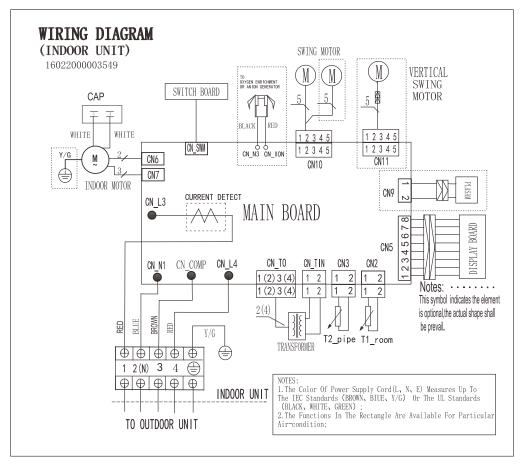
Indoor Unit Model	Outdoor Unit Model	Capacity (Btu)	Power Supply
YHFE36XTMAMC-RX	YHFE36XTMAMC-RX	35K	220-230V~, 60Hz, 1Phase

# 2. Electrical Wiring Diagrams

# 2.1 Indoor unit

Abbreviation	Paraphrase
Y/G	Yellow-Green Conductor
ION	Positive and Negative Ion Generator
САР	Capacitor
PLASMA	Electronic Dust Collector
L	LIVE
Ν	NEUTRAL
Heater	The Electric Heating Belt of Indoor Unit
T1	Indoor Room Temperature
T2	Coil Temperature of Indoor Heat Exchanger Middle

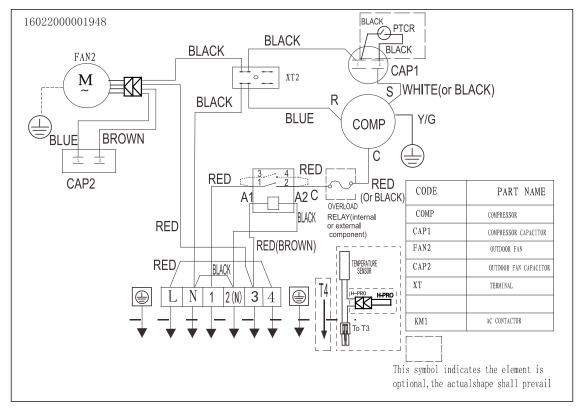
#### YHFE36XTMAMC-RX



## 2.2 Outdoor Unit

Abbreviation	Paraphrase
4-WAY	Gas Valve Assembly/4-WAY VALVE
AC-FAN	Alternating Current FAN
DC-FAN	Direct Current FAN
CT1	AC Current Detector
COMP	Compressor
L-PRO	Low Pressure Switch
H-PRO	High Pressure Switch
Т3	Coil Temperature of Condenser
T4	Outdoor Ambient Temperature
TH	Compressor Suction Temperature
OLP	Overload Relay

YHFE36XTMAMC-RX



# **Product Features**

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# 1. Operation Modes and Functions

# 1.1 Abbreviation

Unit element abbreviations

Abbreviation	Element
T1	Indoor room temperature
T2	Coil temperature of evaporator
Т3	Coil temperature of condenser
T4	Outdoor ambient temperature
TS	Set temperature

### **1.2 Safety Features**

#### Compressor three-minute delay at restart

Compressor functions are delayed for up to one minute upon the first startup of the unit, and are delayed for up to three minutes upon subsequent unit restarts.

#### Zero crossing detection error protection

If AC can not detect zero crossing signal for 4 minutes or the zero crossing signal time interval is not correct, the unit will stop and the LED will display the failure. The correct zero crossing signal time interval should be between 6-13ms.

#### Automatic shutoff based on fan speed

If the indoor fan speed registers below 300RPM for 2 minutes, the unit ceases operation and the corresponding error code is displayed on the indoor unit.

#### **Current protection**

The current exceeds setting value for certain time, the compressor and outdoor fan will shut off.

#### Indoor fan delayed operation

- When the unit starts, the louver is automatically activated and the indoor fan will operate after a period of 4 seconds.
- If the unit is in heating mode, the indoor fan is regulated by the anti-cold wind function.

#### Sensor redundancy and automatic shutoff

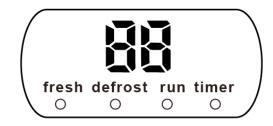
If one temperature sensor malfunctions, the air conditioner ceases operation.

#### **Refrigerant leakage detection**

This function is active only when cooling mode is selected. It will detect if the compressor is being damaged by refrigerant leakage or by compressor overload. This is measured using the coil temperature of evaporator T2 when the compressor is in operation.

# 1.3 Digital Display

Unit display functions



Function	Display
Temperature	Set temperature value
Temperature (fan and Drying mode)	Room temperature
Activation of Timer ON, Fresh, Swing, Turbo, or Silent	
Cancellation of Timer OFF, Fresh, Swing, Turbo, or Silent	<b>(3</b> s)
Defrost	dF
Warming in heating mode	cF
Self-clean (available on select units only)	50
Heating in room temperature under 8°C	FP



# 1.4 Fan Mode

When fan mode is activated:

- The outdoor fan and compressor are stopped.
- Temperature control is disabled and no temperature setting is displayed.
- The indoor fan speed can be set to high, med, low, or auto.
- The louver operations are identical to those in cooling mode.
- Auto fan: In fan-only mode, AC operates the same as auto fan in cooling mode with the temperature set at 24°C.

# 1.5 Cooling Mode

### 1.5.1 Compressor Control

When indoor room temp. T1 is lower than setting value, the compressor and outdoor fan will shut off.

### 1.5.2 Indoor Fan Control

In cooling mode, the indoor fan operates continuously. The fan speed can be set to high, medium, low, or auto.

### 1.5.3 Outdoor Fan Control

The On-off outdoor units have single fan speed. The outdoor fan will run following the compressor except when AC is in evaporator high temperature protection in heating mode, condenser high temperature protection in cooling mode, defrosting mode and the current protection.

### 1.5.4 Evaporator Temperature Protection

When evaporator temperature drops below a configured value for a certain period of time, the compressor and outdoor fan ceases operations.

# 1.6 Auto-mode

- This mode can be selected with the remote controller.
- In auto mode, the machine selects cooling, heating, or fan-only mode on the basis of  $\Delta T$  ( $\Delta T$  =T1-Ts).

ΔT	Running mode
ΔT>2 °C	Cooling
-3 ℃≤∆T≤2 ℃	Fan-only
ΔT<-3℃	Heating*

Heating\*: In auto mode, cooling only models run the fan

- AC will run in auto mode in the below cases:
  - Pressing the forced auto button.
  - If AC is off, it will run in auto mode when the timer

on function is active.

• After setting the mode, AC will run in auto mode if the compressor keeps not running for certain time.

# 1.7 Drying mode

- The compressor is cycled running with 10 minutes on and then 5 minutes off. The indoor fan will keep running at low speed.
- In drying mode, if room temperature is lower than 10°C, the compressor will stop and not resume until room temperature exceeds 13°C.
- The evaporator anti-freezing protection is the same as that in cooling mode.

# 1.8 Forced operation function

• Forced cooling mode:

The compressor and outdoor fan continue to run and the indoor fan runs at low speed. After running for 30 minutes, the AC will switch to auto mode with a preset temperature of  $24^{\circ}$ C.

• Forced auto mode:

Forced auto mode operates the same as normal auto mode with a preset temperature of 24°C.

- The unit exits forced operation when it receives the following signals:
  - Switch on
  - Switch off
  - Timer on
  - Timer off
  - Changes in:
    - mode
    - fan speed
    - sleeping mode

# 1.9 Auto-Restart function

- The indoor unit has an auto-restart module that allows the unit to restart automatically. The module automatically stores the current settings (not including the swing setting) and, in the case of a sudden power failure, will restore those setting automatically within 3 minutes after power returns.
- If the unit was in forced cooling mode, it will run in this mode for 30 minutes and turn to auto mode with temperature set to 24°C.
- If there is a power failure while the unit is running, the compressor starts 3 minutes after the unit restarts. If the unit was already off before the power failure, the

compressor starts 20 seconds after the unit restarts.

## 1.10 Refrigerant Leakage Detection

- With this new technology, the display area will show "EC" when the outdoor unit detects refrigerant leakage.
- When compressor is active, the value of the Coil temperature of evaporator T2 has no change or very little change.

# 1.11 Self clean(Optional)

- If you press "Self Clean" when the unit is in cooling or drying mode:
  - For cooling models, the indoor unit will run in low fan mode for a certain time, then ceases operation.
  - For heat pump models, the indoor unit will run in fan-only mode, then low heat, and finally in fan-only mode.
- Self Clean keeps the indoor unit dry and prevents mold growth.

# 1.12 Follow me(Optional)

• If you press "Follow Me" on the remote, the indoor unit will beep. This indicates the follow me function is active.

- Once active, the remote control will send a signal every 3 minutes, with no beeps. The unit automatically sets the temperature according to the measurements from the remote control.
- The unit will only change modes if the information from the remote control makes it necessary, not from the unit's temperature setting.
- If the unit does not receive a signal for 7 minutes or you press "Follow Me," the function turns off. The unit regulates temperature based on its own sensor and settings.

# 1.13 Information Inquiry

- To enter information inquiry status, complete the following procedure within ten seconds:
  - Press LED 3 times.
  - Press SWING 3 times.
- If you are successful, you will hear beeps for two seconds.
- Use the LED and SWING buttons to cycle through information displayed.
- Pressing LED will display the next code in the sequence. Pressing SWING will show the previous.
- The following table shows information codes. The screen will display this code for two seconds, then the information for 25 seconds.

Displayed code	Explanation	Displayed value	Meaning	Additional Notes
TI	Room temperature			1. All displayed temperatures
ST	Indoor coil temperature			use actual values. 2. All temperatures are displayed in °C regardless
τэ	Outdoor coil temperature	14—70	-14—70	of remote used. 3. If the actual value exceeds the range, it will display the maximum value or minimum value.

# **Maintenance and Disassembly**

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# 1. Maintenance

# 1.1 First Time Installation Check

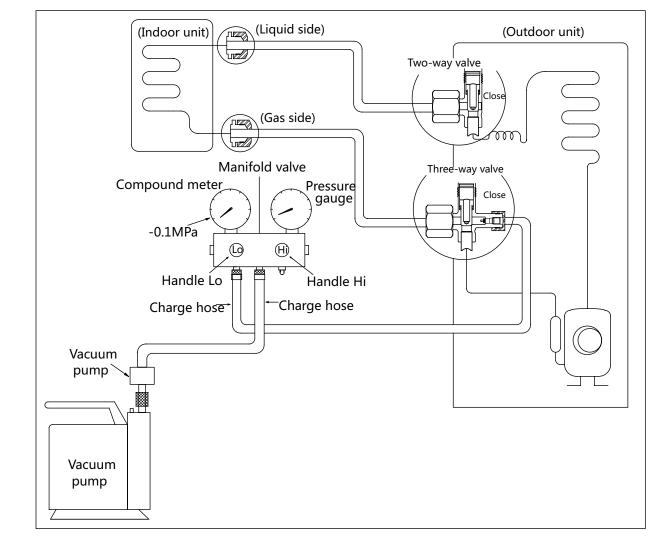
Air and moisture trapped in the refrigerant system affects the performance of the air conditioner by:

- Increasing pressure in the system.
- Increasing the operating current.
- Decreasing the cooling or heating efficiency.
- Congesting the capillary tubing due to ice build-up in the refrigerant circuit.
- Corroding the refrigerant system.

To prevent air and moisture from affecting the air conditioner's performance, the indoor unit, as well as the pipes between the indoor and outdoor unit, must be leak tested and evacuated.

#### Leak test (soap water method)

Use a soft brush to apply soapy water or a neutral liquid detergent onto the indoor unit connections and outdoor unit connections. If there is gas leakage, bubbles will form on the connection.



#### Air purging with vacuum pump

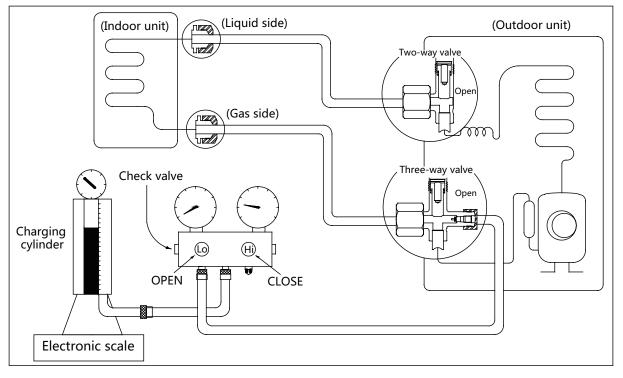
#### Procedure:

- 1. Tighten the flare nuts of the indoor and outdoor units, and confirm that both the 2- and 3-way valves are closed.
- 2. Connect the charge hose with the push pin of Handle Lo to the gas service port of the 3-way valve.
- **3.** Connect another charge hose to the vacuum pump.
- **4.** Fully open the Handle Lo manifold valve.
- **5.** Using the vacuum pump, evacuate the system for 30 minutes.
  - **a.** Check whether the compound meter indicates -0.1 MPa (14.5 Psi).
    - If the meter does not indicate -0.1 MPa (14.5 Psi) after 30 minutes, continue evacuating for an additional 20 minutes.
    - If the pressure does not achieve -0.1 MPa

(14.5 Psi) after 50 minutes, check for leakage.

- If the pressure successfully reaches -0.1 MPa (14.5 Psi), fully close the Handle Lo valve, then cease vacuum pump operations.
- **b.** Wait for 5 minutes then check whether the gauge needle moves after turning off the vacuum pump. If the gauge needle moves backward, check wether there is gas leakage.
- **6.** Loosen the flare nut of the 3-way valve for 6 or 7 seconds and then tighten the flare nut again.
  - **a.** Confirm the pressure display in the pressure indicator is slightly higher than the atmospheric pressure.
  - **b.** Remove the charge hose from the 3-way valve.
- **7.** Fully open the 2- and 3-way valves and tighten the cap of the 2- and 3-way valves.

## 1.2 Refrigerant Recharge



Prior to recharging the refrigerant, confirm the additional amount of refrigerant required using the following table:

Models	Standard length	Max. elevation	Max. length	Additional refrigerant
35k	5m (16.4ft)	10m (32.8ft)	25m (82ft)	30g/m (0.32oz/ft)

#### Procedure:

- 1. Close both 2- and 3-way valves.
- Slightly connect the Handle Lo charge hose to the 3-way service port.
- **3.** Connect the charge hose to the valve at the bottom of the cylinder.
- **4.** If the refrigerant is R410A, invert the cylinder to ensure a complete liquid charge.
- **5.** Open the valve at the bottom of the cylinder for 5 seconds to purge the air in the charge hose, then fully tighten the charge hose with push pin Handle Lo to the service port of 3-way valve..
- **6.** Place the charging cylinder onto an electronic scale and record the starting weight.
- 7. Fully open the Handle Lo manifold valve, 2- and

3-way valves.

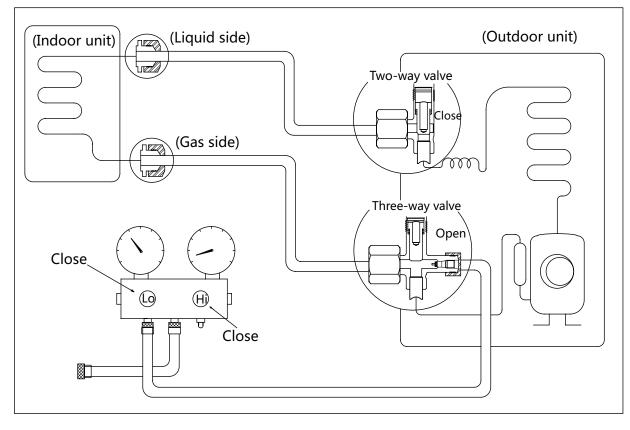
- **8.** Operate the air conditioner in cooling mode to charge the system with liquid refrigerant.
- **9.** When the electronic scale displays the correct weight (refer to the gauge and the pressure of the low side to confirm), turn off the air conditioner, then disconnect the charge hose from the 3-way service port immediately.
- **10.** Mount the caps of service port and 2- and 3-way valves.
- **11.** Use a torque wrench to tighten the caps to a torque of 18 N.m.
- **12.** Check for gas leakage.

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# 1.3 Re-Installation

## 1.3.1 Indoor Unit

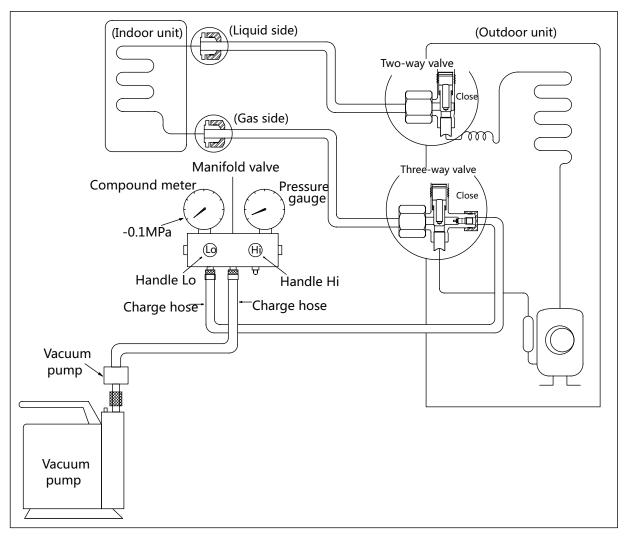
Collecting the refrigerant into the outdoor unit



#### Procedure:

- 1. Confirm that the 2- and 3-way valves are opened.
- 2. Connect the charge hose with the push pin of Handle Lo to the 3-way valve's gas service port.
- **3.** Open the Handle Lo manifold valve to purge air from the charge hose for 5 seconds and then close it quickly.
- **4.** Close the 2-way valve.
- Operate the air conditioner in cooling mode. Cease operations when the gauge reaches 0.1 MPa (14.5 Psi).
- 6. Close the 3-way valve so that the gauge rests between 0.3 MPa (43.5 Psi) and 0.5 MPa (72.5 Psi).
- 7. Disconnect the charge set and mount the caps of service port and 2- and 3-way valves.
- **8.** Use a torque wrench to tighten the caps to a torque of 18 N.m.
- 9. Check for gas leakage.

#### Air purging with vacuum pump



#### Procedure:

- 1. Tighten the flare nuts of the indoor and outdoor units, and confirm that both the 2- and 3-way valves are closed.
- 2. Connect the charge hose with the push pin of Handle Lo to the gas service port of the 3-way valve.
- **3.** Connect another charge hose to the vacuum pump.
- **4.** Fully open the Handle Lo manifold valve.
- **5.** Using the vacuum pump, evacuate the system for 30 minutes.
  - **a.** Check whether the compound meter indicates -0.1 MPa (14.5 Psi).
    - If the meter does not indicate -0.1 MPa (14.5 Psi) after 30 minutes, continue evacuating for an additional 20 minutes.
    - If the pressure does not achieve -0.1 MPa (14.5

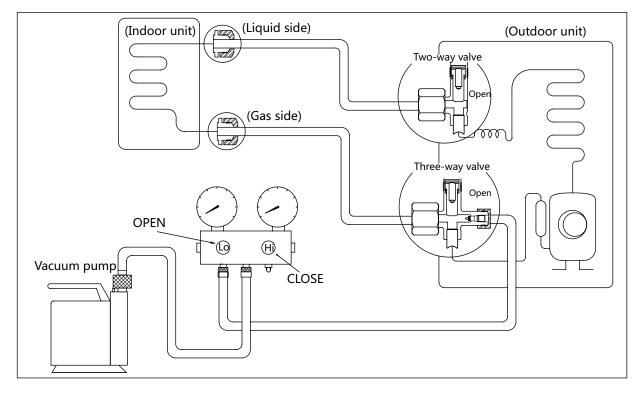
Psi) after 50 minutes, check for leakage.

- If the pressure successfully reaches -0.1 MPa (14.5 Psi), fully close the Handle Lo valve, then cease vacuum pump operations.
- **b.** Wait for 5 minutes then check whether the gauge needle moves after turning off the vacuum pump. If the gauge needle moves backward, check wether there is gas leakage.
- **6.** Loosen the flare nut of the 3-way valve for 6 or 7 seconds and then tighten the flare nut again.
  - **a.** Confirm the pressure display in the pressure indicator is slightly higher than the atmospheric pressure.
  - **b.** Remove the charge hose from the 3-way valve.
- **7.** Fully open the 2- and 3-way valves and tighten the cap of the 2- and 3-way valves.

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## 1.3.2 Outdoor Unit

Evacuation for the whole system



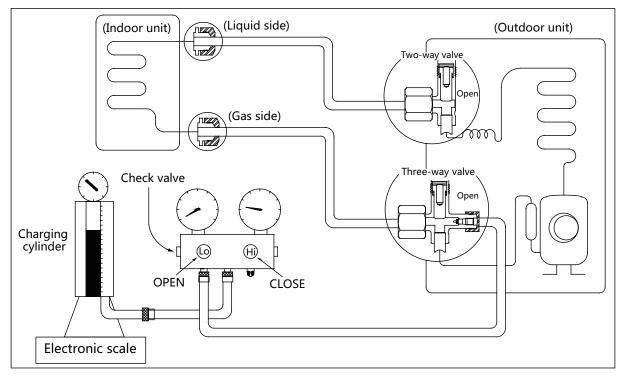
#### Procedure:

- 1. Confirm that the 2- and 3-way valves are opened.
- 2. Connect the vacuum pump to the 3-way valve's service port.
- **3.** Evacuate the system for approximately one hour. Confirm that the compound meter indicates -0.1 MPa (14.5Psi).
- **4.** Close the valve (Low side) on the charge set and turn off the vacuum pump.
- 5. Wait for 5 minutes then check whether the gauge

needle moves after turning off the vacuum pump. If the gauge needle moves backward, check whether there is gas leakage.

- 6. Disconnect the charge hose from the vacuum pump.
- 7. Mount the caps of service port and 2- and 3-way valves.
- **8.** Use a torque wrench to tighten the caps to a torque of 18 N.m.

#### **Refrigerant charging**



#### Procedure:

- 1. Close both 2- and 3-way valves.
- 2. Slightly connect the Handle Lo charge hose to the 3-way service port.
- **3.** Connect the charge hose to the valve at the bottom of the cylinder.
- **4.** If the refrigerant is R410A, invert the cylinder to ensure a complete liquid charge.
- **5.** Open the valve at the bottom of the cylinder for 5 seconds to purge the air in the charge hose, then fully tighten the charge hose with push pin Handle Lo to the service port of 3-way valve..
- **6.** Place the charging cylinder onto an electronic scale and record the starting weight.
- 7. Fully open the Handle Lo manifold valve, 2- and

3-way valves.

- **8.** Operate the air conditioner in cooling mode to charge the system with liquid refrigerant.
- **9.** When the electronic scale displays the correct weight (refer to the gauge and the pressure of the low side to confirm), turn off the air conditioner, then disconnect the charge hose from the 3-way service port immediately.
- **10.** Mount the caps of service port and 2- and 3-way valves.
- **11.** Use a torque wrench to tighten the caps to a torque of 18 N.m.
- **12.** Check for gas leakage.

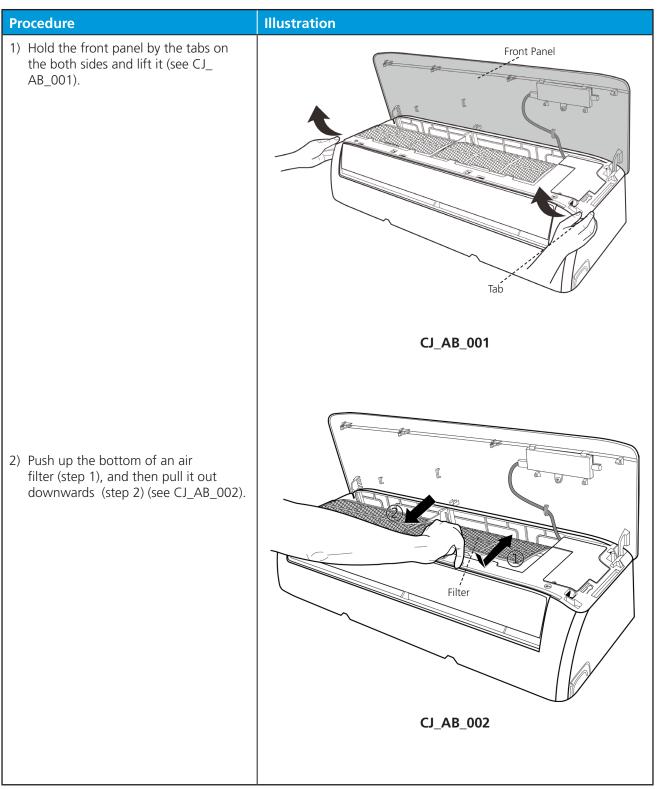
Note: 1. Mechanical connectors used indoors shall comply with local regulations.

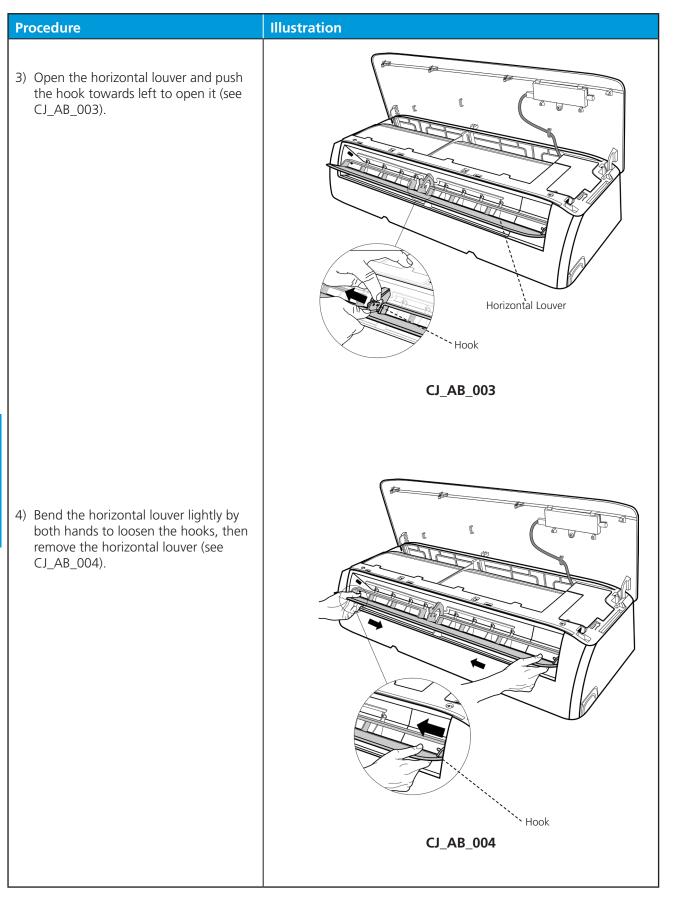
2. When mechanical connectors are reused indoors, sealing parts shall be renewed. When flared joints are reused indoors, the flare part shall be re-fabricated.

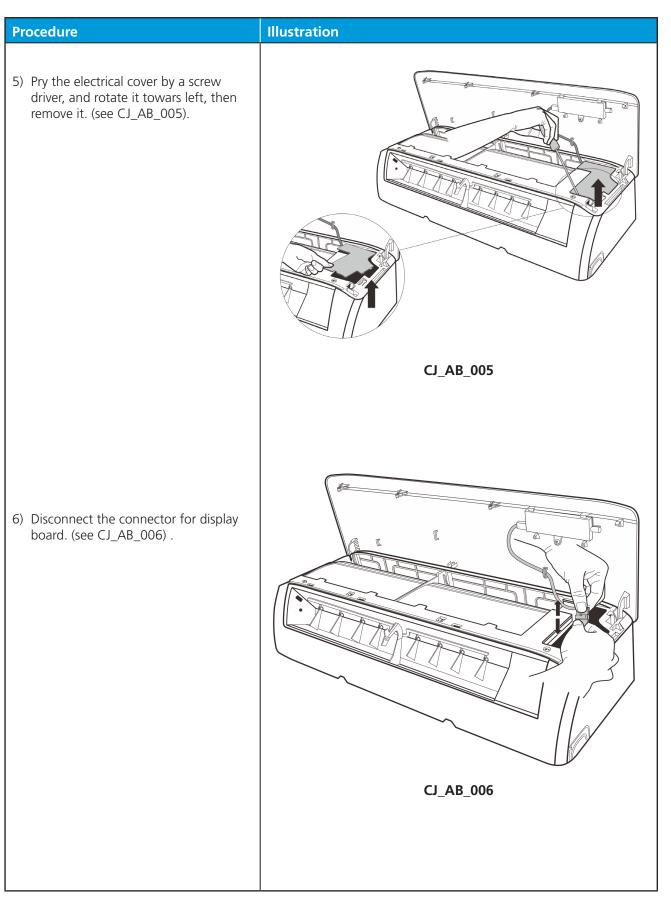
# 2. Disassembly

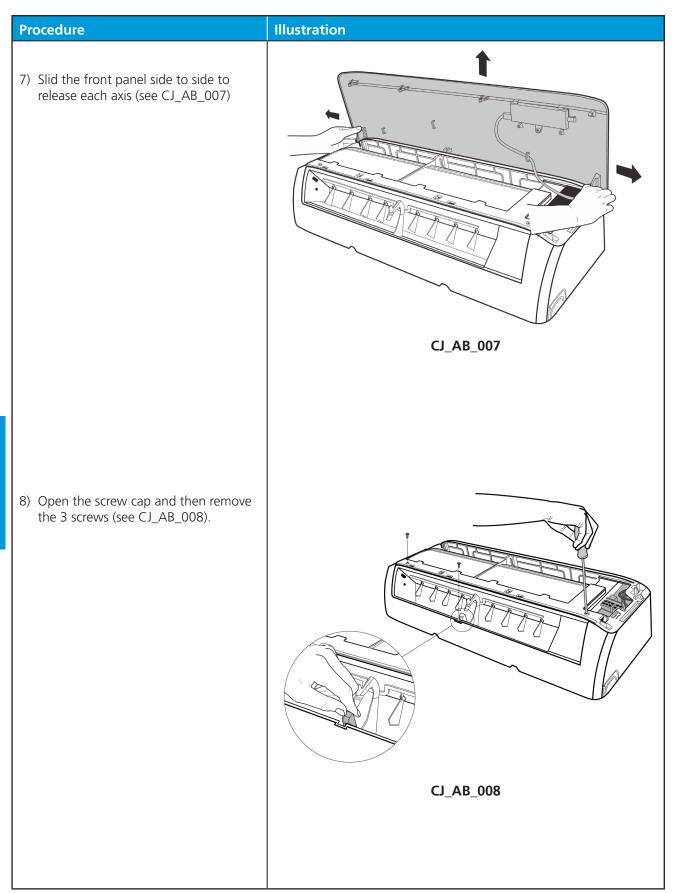
# 2.1 Indoor unit

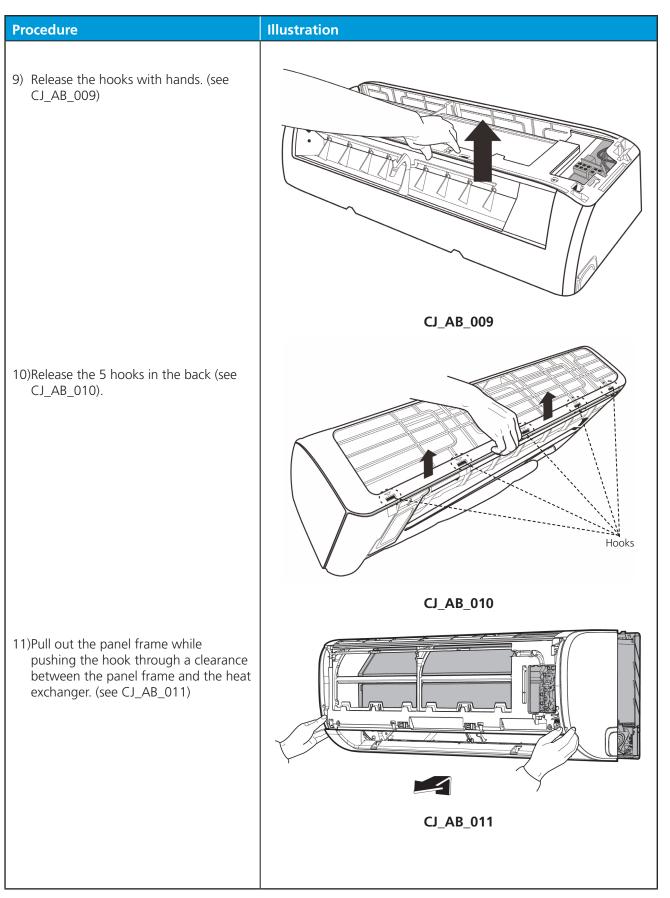
## 1. Front Panel



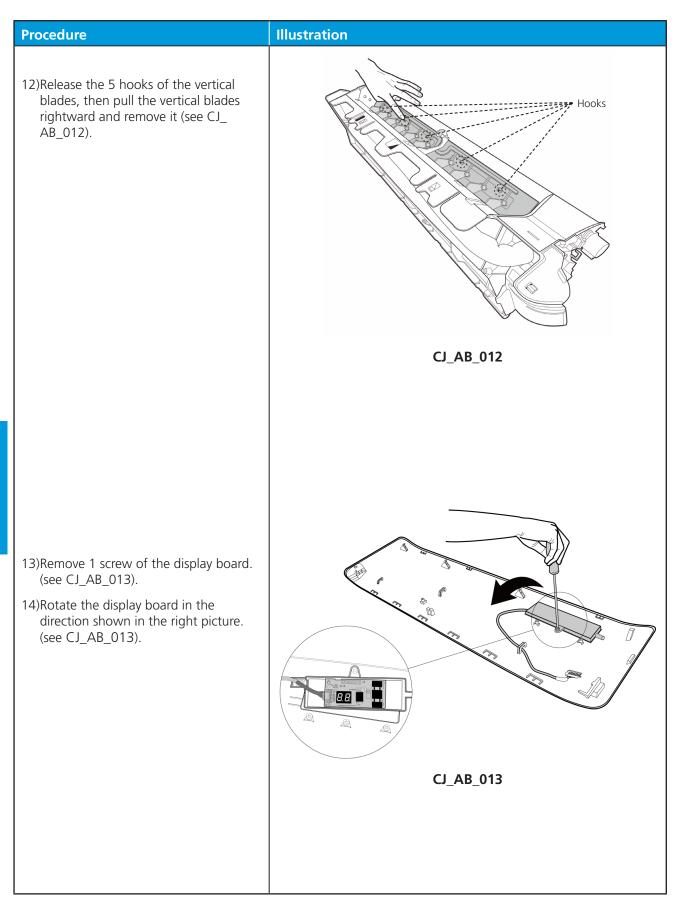






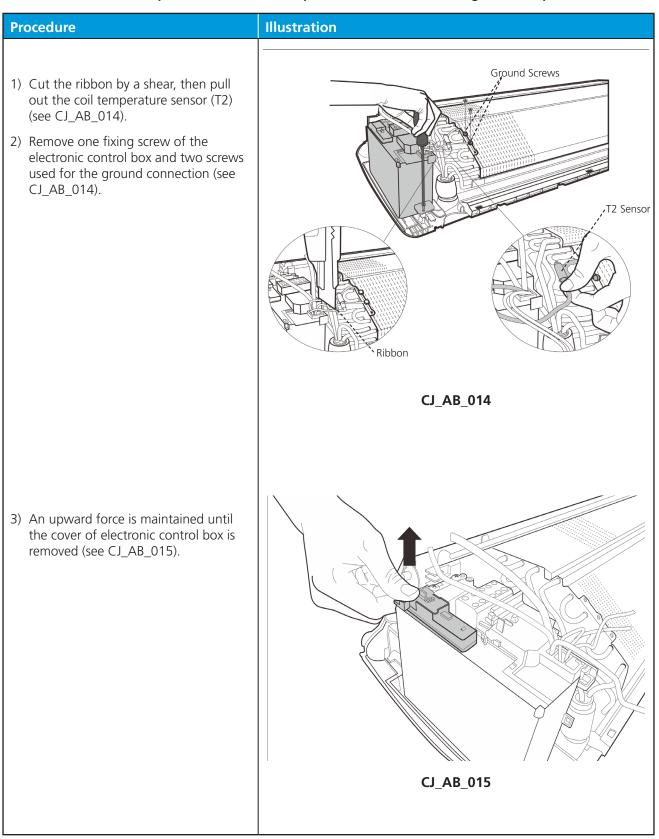


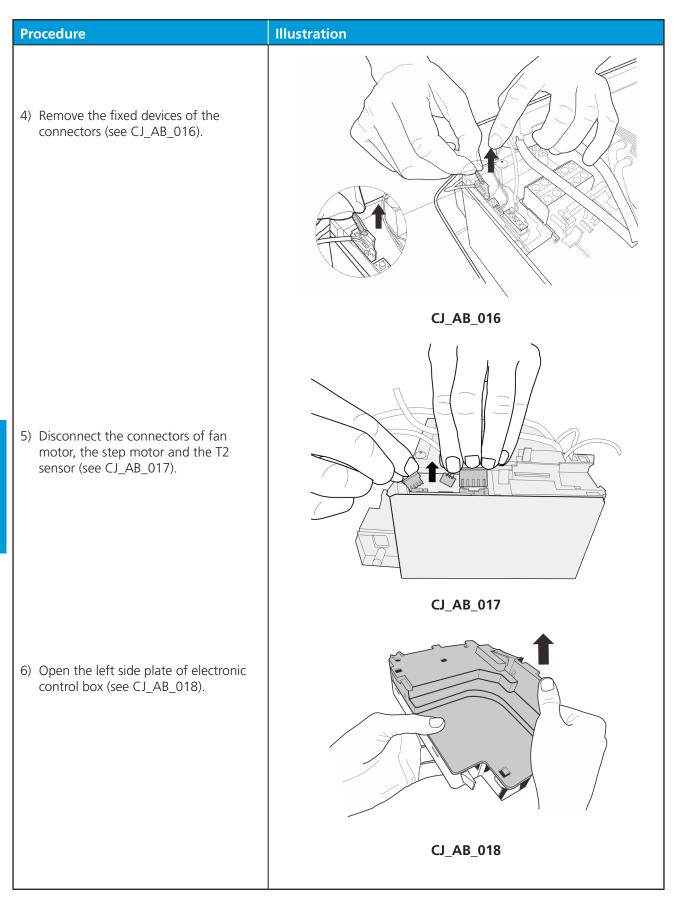
Note: This section is for reference only. Actual unit appearance may vary.

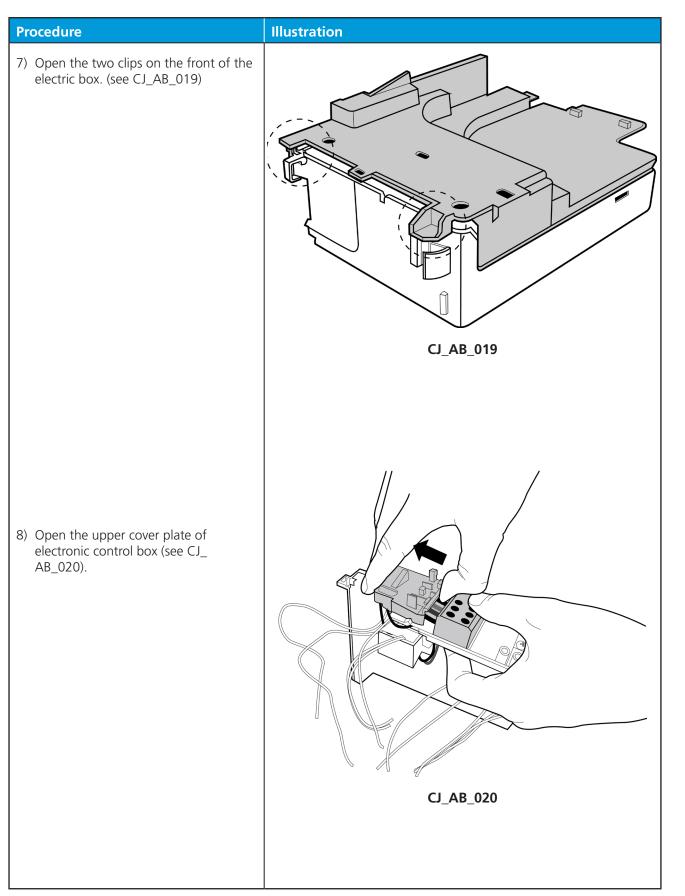


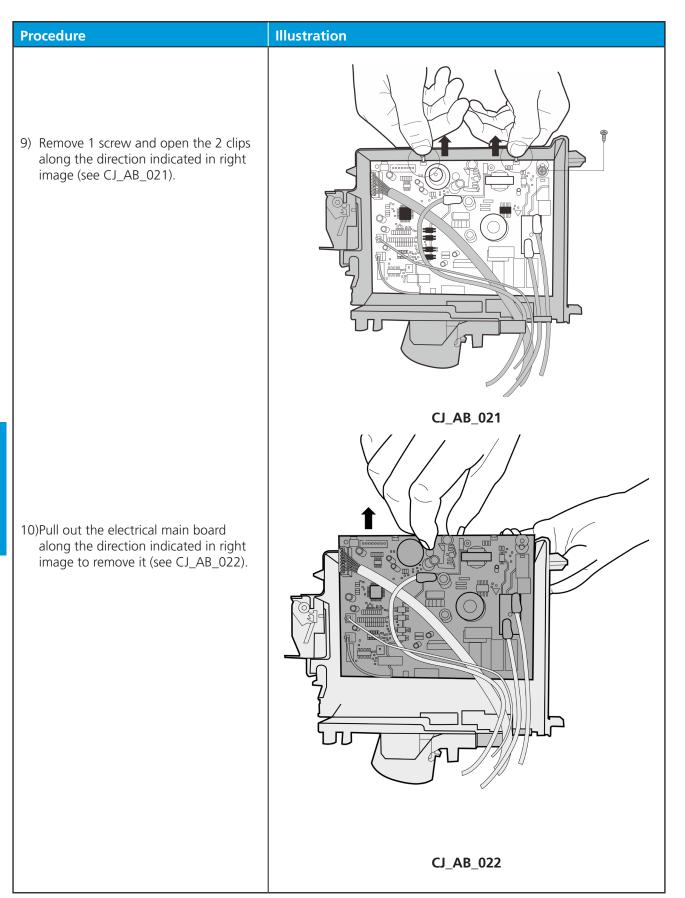
### 2. Electrical parts (Antistatic gloves must be worn.)

Note: Remove the front panel (refer to 1. Front panel) before disassembling electrical parts.









### 3. Evaporator

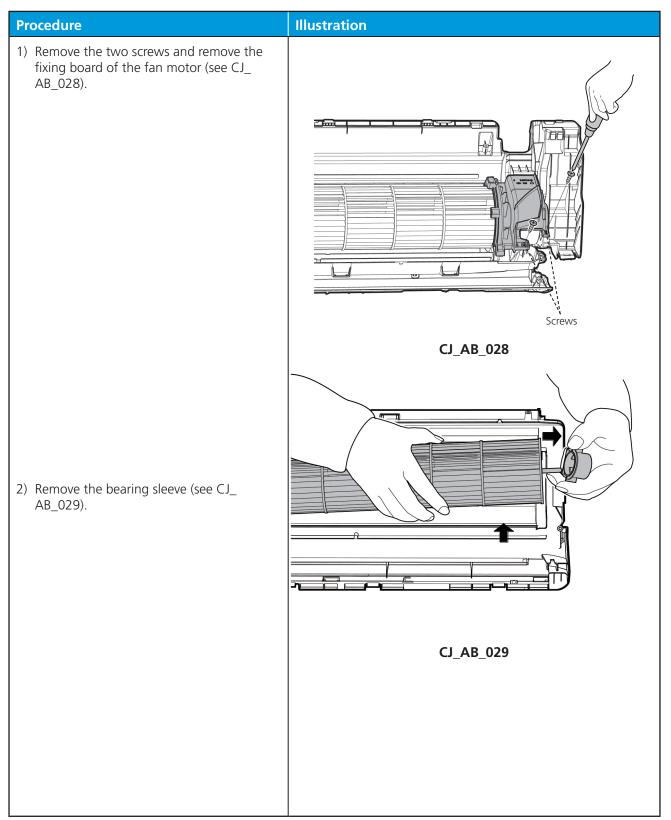
Note: Remove the front panel and electrical parts (refer to 1. Front panel and 2. Electrical parts) before disassembling evaporator.

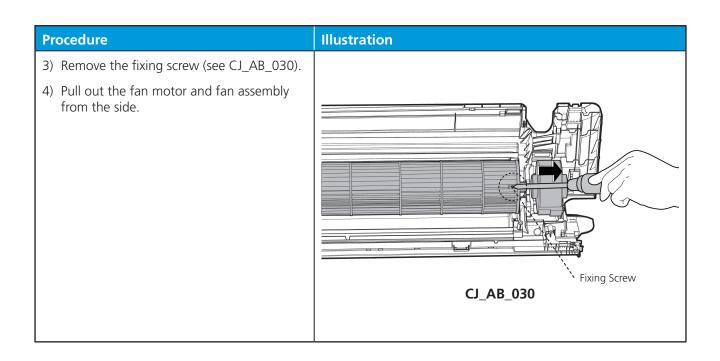
Procedure	Illustration
1) Disassemble the pipe holder located at the rear of the unit (see CJ_AB_023).	CJ_AB_023
2) Remove the 1 screws on the evaporator located at the fixed plate (see CJ_AB_024).	Screw

Procedure	Illustration
3) Release the hook on the evaporator (see CJ_AB_025).	
<ol> <li>Remote the one screw on the evaporator located at the fixed plate (see CJ_AB_026).</li> </ol>	CJ_AB_025
5) Pull out the evaporator (see CJ_AB_027).	CJ_AB_026
	CJ_AB_027

#### 4. Fan motor and fan

Note: Remove the front panel, electrical parts and evaporator (refer to 1. Front panel, 2. Electrical parts, and 3. Evaporator). before disassembling fan motor and fan.





#### 5. Step motor

Note: Remove the front panel and electrical parts (refer to 1. Front panel, 2. Electrical parts) before disassembling step motor.

Procedure	Illustration
1) Remove the two screws, then remove the stepping motor (see CJ_AB_031).	Stepping Motor
	CJ_AB_031

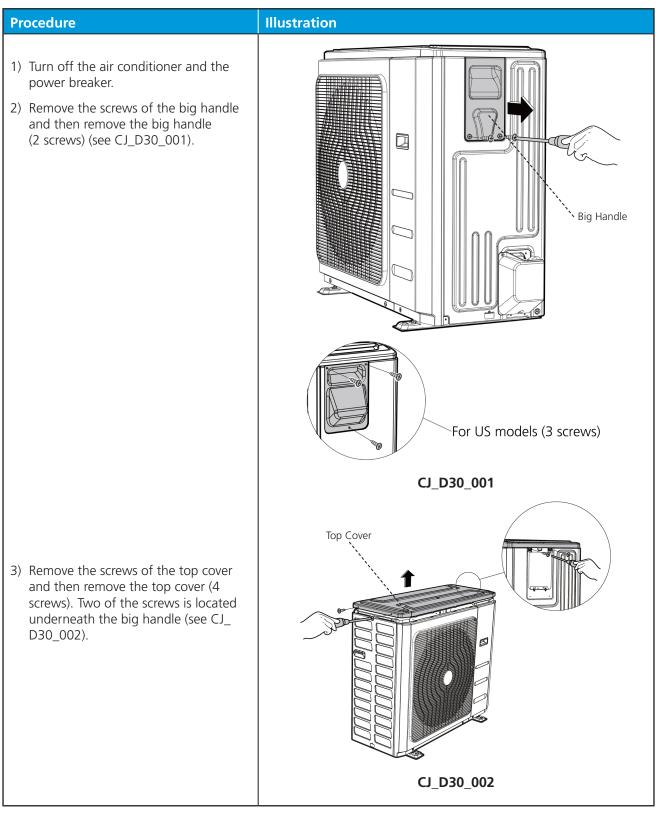
### 6. Drain Hose

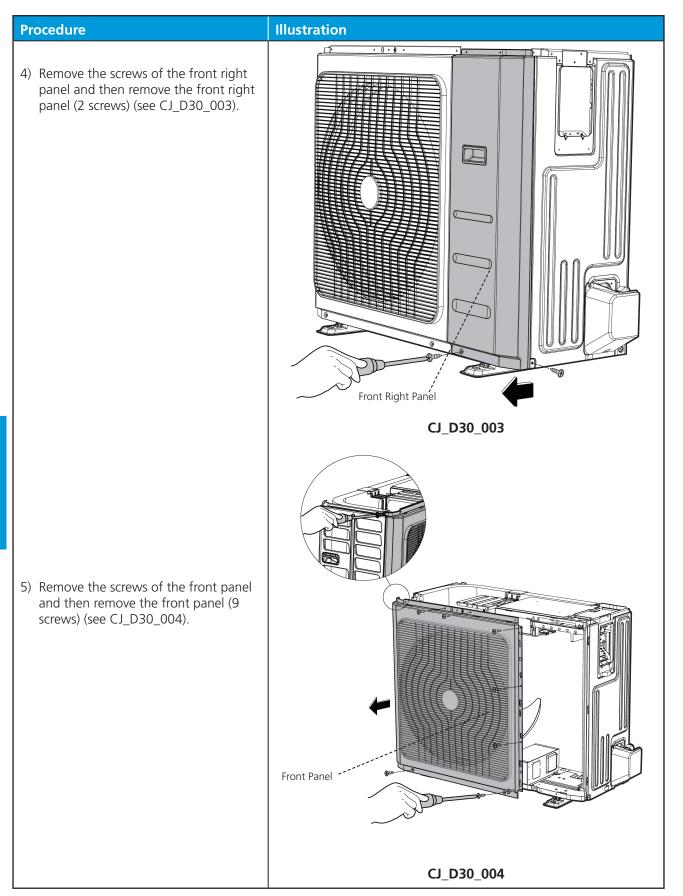
Procedure	Illustration
1) Rotate the fixed wire clockwise indicated in right image (see CJ_AB_032).	
	CJ_AB_032
2) Pull up the drain hose to remove it (see CJ_AB_033).	
	CJ_AB_033

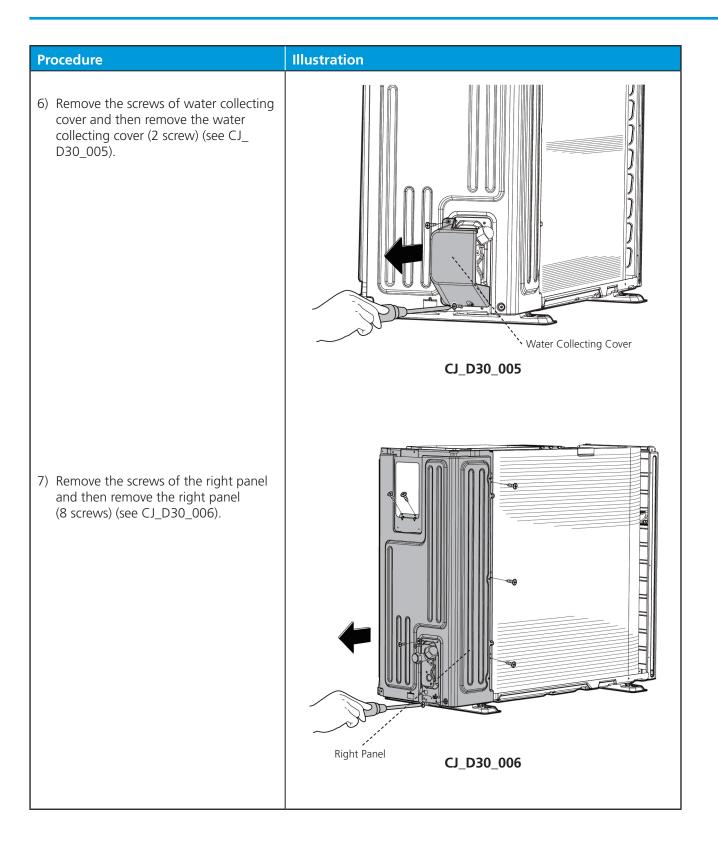
## 2.2 Outdoor unit

#### 1. Panel Plate

#### YM9FYC036BAA-A-X



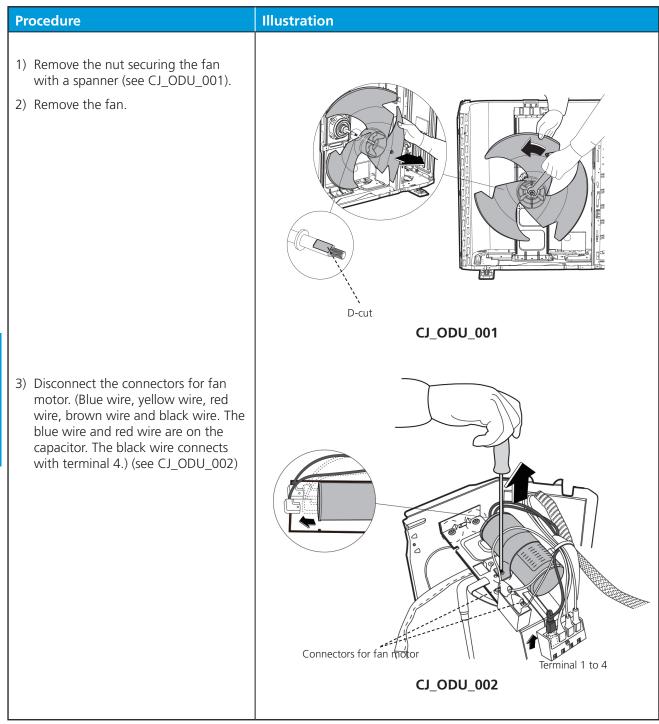


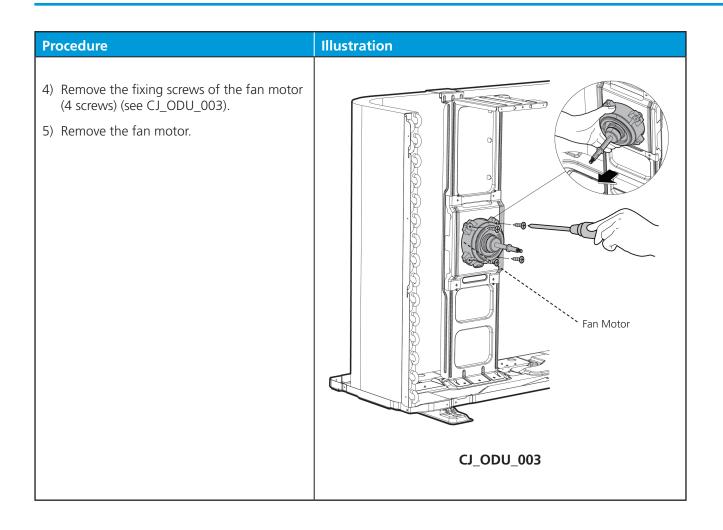


#### 2. Fan disassembly

#### Note: Remove the panel plate and (refer to 1. Panel plate) before disassembling fan.

#### YM9FYC036BAA-A-X

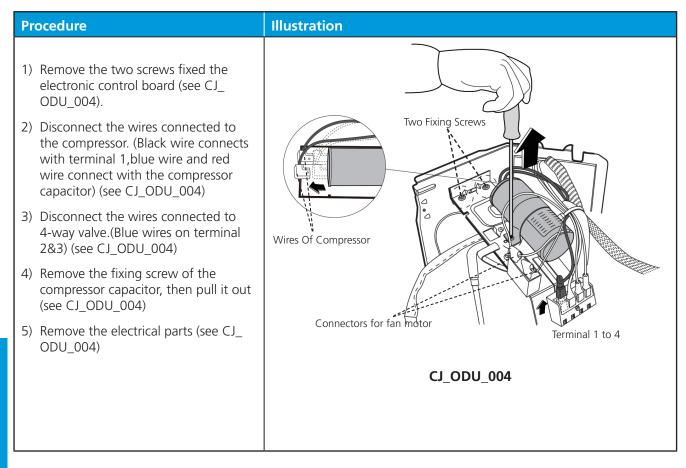




#### 3. Electrical parts

Note: Remove the air outlet grille(refer to 1. Panel plate) before disassembling electrical parts.

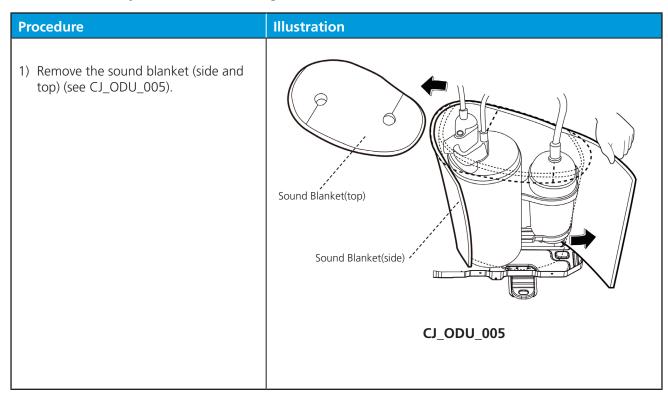
#### YM9FYC036BAA-A-X



#### 4. Sound blanket

**WARNING:** Recover refrigerant from the refrigerant circuit before remove the compressor.

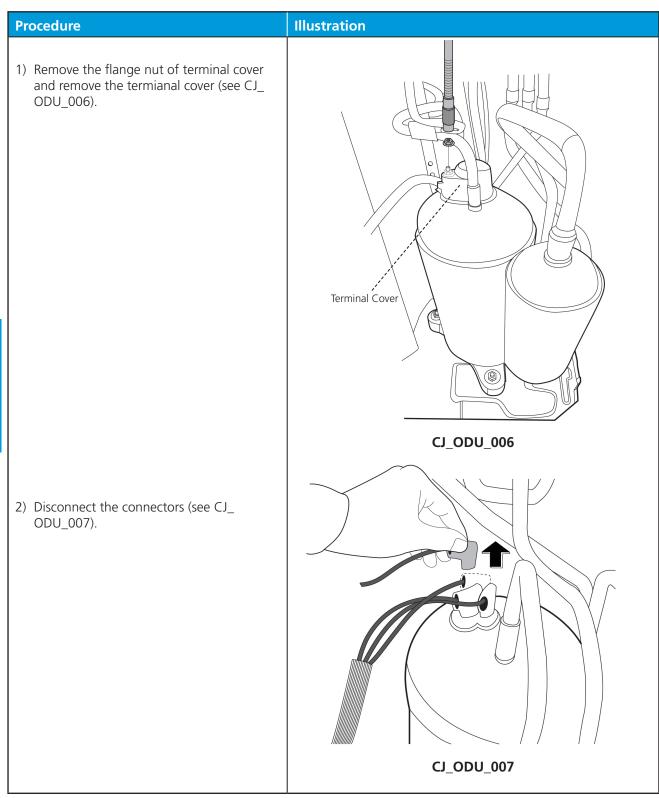
Note: Remove the panel plate, electrical parts, and fan assembly (refer to 1. Panel plate, 2. Electrical parts, and 3. Fan assembly) before disassembling sound blanket.



#### 5. Compressor

**WARNING:** Recover refrigerant from the refrigerant circuit before remove the compressor.

Note: Remove the panel plate, electrical parts, and fan assembly (refer to 1. Panel plate, 2. Electrical parts, and 3. Fan assembly) before disassembling compressor.



Procedure	Illustration
<ol> <li>Remove the hex nuts and washers securing the compressor, located on the bottom plate (see CJ_ODU_008).</li> </ol>	
	CJ_ODU_008
<ul> <li>4) Heat up the brazed parts and then remove the the discharge pipe and the suction pipe (see CJ_ODU_009).</li> <li>5) Lift the compressor from the base pan assembly with pliers.</li> </ul>	Discharge Pipe

# Troubleshooting

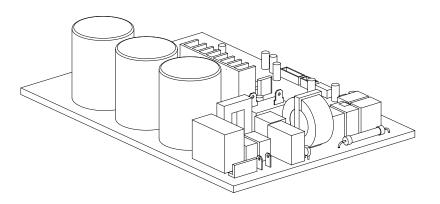
# **Contents**

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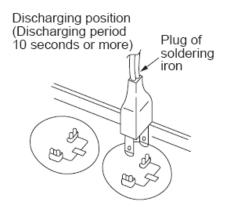
## 1. Safety Caution

## **WARNING**

Electricity remains in capacitors even when the power supply is off. Ensure the capacitors are fully discharged before troubleshooting.



For other models, connect discharge resistance (approx.100 $\Omega$  40W) or a soldering iron plug between the positive and negative terminals of the electrolytic capacitor. The terminals are located on the bottom surface of the outdoor PCB.



Note: This picture is for reference only. Actual appearances may vary.

## 2. General Troubleshooting

## 2.1 Error Display (Indoor Unit)

When the indoor unit encounters a recognized error, the indicator light will flash in a corresponding series, the timer display may turn on or begin flashing, and an error code will be displayed. These error codes are described in the following table:

Indicator flashes	Timer Display	Display	Error Information	Solution
1 times	OFF	El	EEPROM parameter error	Page 78
2 times	OFF	ES	Zero-crossing signal detection error	Page 79
3 times	OFF	B	The indoor fan speed is operating outside of the normal range	Page 80
5 times	OFF	ES	Indoor room temperature sensor T1 open circuit or short circuit	Page 82
6 times	OFF	E6	Evaporator coil temperature sensor T2 is in open circuit or has short circuited	Page 82
2 times	on	EC	Refrigerant leak detected	Page 83

#### For other errors:

The display board may show a garbled code or a code undefined by the service manual. Ensure that this code is not a temperature reading.

#### Troubleshooting:

Test the unit using the remote control. If the unit does not respond to the remote, the indoor PCB requires replacement. If the unit responds, the display board requires replacement.

# 3. Error Diagnosis and Troubleshooting Without Error Code

# 

Be sure to turn off unit before any maintenance to prevent damage or injury.

## 3.1 Remote maintenance

**SUGGESTION:** When troubles occur, please check the following points with customers before field maintenance.

NO.	Problem	Solution
1	Unit will not start	Page 73-74
2	The power switch is on but fans will not start	Page 73-74
3	The temperature on the display board cannot be set	Page 73-74
4	Unit is on but the wind is not cold(hot)	Page 73-74
5	Unit runs, but shortly stops	Page 73-74
6	The unit start ups and stops frequently	Page 73-74
7	Unit runs continuously but insufficient cooling(heating)	Page 73-74
8	Cool can not change to heat	Page 73-74
9	Unit is noisy	Page 73-74

## 3.2 Field maintenance

NO.	Problem	Solution
1	Unit will not start	Page 75-76
2	Compressor will not start but fans run	Page 75-76
3	Compressor and condenser (outdoor) fan will not start	Page 75-76
4	Evaporator (indoor) fan will not start	Page 75-76
5	Condenser (Outdoor) fan will not start	Page 75-76
6	Unit runs, but shortly stops	Page 75-76
7	Compressor short-cycles due to overload	Page 75-76
8	High discharge pressure	Page 75-76
9	Low discharge pressure	Page 75-76
10	High suction pressure	Page 75-76
11	Low suction pressure	Page 75-76
12	Unit runs continuously but insufficient cooling	Page 75-76
13	Тоо соо!	Page 75-76
14	Compressor is noisy	Page 75-76
15	Horizontal louver can not revolve	Page 75-76

## 4. Quick Maintenance by Error Code

If you do not have the time to test whether specific parts are faulty, you can directly change the required parts according the error code.

Part requiring	Error Code											
replacement	B	85	8	ES	66	EC						
Indoor PCB	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$						
Outdoor PCB	$\checkmark$	х	х	х	х	х						
Indoor fan motor	х	$\checkmark$	$\checkmark$	х	х	х						
Outdoor fan motor	х	х	х	х	х	х						
Temperature sensor	х	х	х	$\checkmark$	х	х						
T2 Sensor	х	х	х	х	$\checkmark$	$\checkmark$						
Additional refrigerant	х	х	х	х	х							
Display board	х	х	х	х	х	х						

You can find the parts to replace by error code in the following table.

1.Remote Maintenance		Eleo	ctri	cal	Cir	cui	t		Ref	rige	rant	Cir	cui	t
Possible causes of trouble	Power failure	The main power tripped	Loose connections	Faulty transformer	The voltage is too high or too low	The remote control is powered off	Broken remote control	Dirty air filter	Dirty condenser fins	The setting temperature is higher/lower than the room's(cooling/heating)	The ambient temperature is too high/low when the mode is cooling/heating	Fan mode	SILENCE function is activated (optional function)	Frosting and defrosting frequently
Unit will not start	☆	☆	☆	☆										
The power switch is on but fans will not start			☆	☆	☆									
The temperature on the display board cannot be set						☆	☆							
Unit is on but the wind is not cold(hot)										$\stackrel{\wedge}{\simeq}$	$\stackrel{\wedge}{\sim}$	☆		ĺ
Unit runs, but shortly stops					☆					$\overleftrightarrow$	☆			
The unit startup and stop frequently					☆						☆			$\stackrel{\wedge}{\simeq}$
Unit runs continuously but insufficient cooling(heating)								☆	☆		☆		☆	ĺ
Cool can not change to heat														
Unit is noisy														
Test method / remedy	Test voltage	Close the power switch	Inspect connections - tighten	Change the transformer	Test voltage	Replace the battery of the remote control	Replace the remote control	Clean or replace	Clean	Adjust the setting temperature	Turn the AC later	Adjust to cool mode	Turn off SILENCE function.	Turn the AC later

Check heat load		☆				Heavy load condition	
Tighten bolts or screws	☆					Loosen hold down bolts and / or screws	
Close all the windows and doors		☆				Bad airproof	Ot
Remove the obstacles		☆	☆ ☆			The air inlet or outlet of either unit is blocked	hei
Reconnect the power or press <b>ON/OFF</b> button on remote control to restart					☆	Interference from cell phone towers and remote boosters	rs
Remove them	☆					 Shipping plates remain attached	

2.Field Maintenance						Ele	ctric	al (	Circ	uit					
Possible causes of trouble	Power failure	Blown fuse or varistor	Loose connections	Shorted or broken wires	Safety device opens	Faulty thermostat / room temperature sensor	Wrong setting place of temperature sensor	Faulty transformer	Shorted or open capacitor	Faulty magnetic contactor for compressor	Faulty magnetic contactor for fan	Low voltage	Faulty stepping motor	Shorted or grounded compressor	Shorted or grounded fan motor
Unit will not start	☆	☆	☆	☆	☆			☆							
Compressor will not start but fans run				☆		☆			샀	☆				☆	
Compressor and condenser (outdoor) fan will not start				☆		☆				☆					
Evaporator (indoor) fan will not start				☆					☆		☆				${\simeq}$
Condenser (Outdoor) fan will not start				☆		☆			샀		샀				☆
Unit runs, but shortly stops										☆		☆			
Compressor short-cycles due to overload										☆		☆			
High discharge pressure															
Low discharge pressure															
High suction pressure															
Low suction pressure															
Unit runs continuously but insufficient cooling															
Too cool						샀	☆								
Compressor is noisy															
Horizontal louver can not revolve			숬	☆									☆		
Test method / remedy	est voltage	nspect fuse type & size	nspect connections - tighten	est circuits with tester	est continuity of safety device	est continuity of thermostat / sensor & wiring	Place the temperature sensor at the central of the air inlet grille	Check control circuit with tester	Check capacitor with tester	est continuity of coil & contacts	rest continuity of coil & contacts	est voltage	Replace the stepping motor	Check resistance with multimeter	Check resistance with multimeter

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## 5. Troubleshooting by Error Code

### 5.1 Common Check Procedures

#### 5.1.1 Temperature Sensor Check

Disconnect the temperature sensor from PCB, measure the resistance value with a tester.

Temperature Sensors.

Room temp.(T1) sensor,

Indoor coil temp.(T2) sensor,

Outdoor coil temp.(T3) sensor,

Outdoor ambient temp.(T4) sensor,

Measure the resistance value of each winding by using the multi-meter.

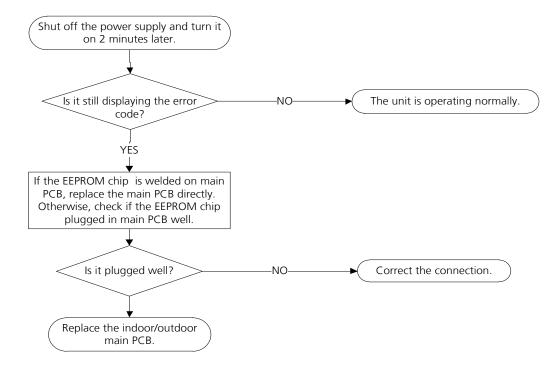
## 5.2 E1 (EEPROM parameter error diagnosis and solution)

**Description**: Indoor or outdoor PCB main chip does not receive feedback from EEPROM chip.

#### **Recommended parts to prepare:**

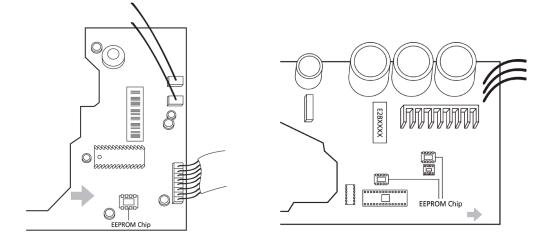
- Indoor PCB
- Outdoor PCB

#### Troubleshooting and repair:



#### **Remarks:**

The location of the EEPROM chip on the indoor and outdoor PCB is shown in the following two images:



Note: These images are for reference only.

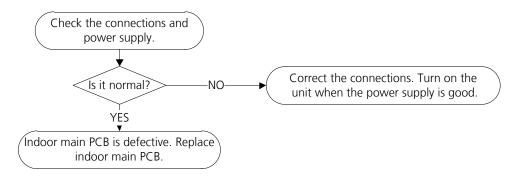
## 5.3 E2 (Zero crossing detection error diagnosis and solution)

**Description**: When PCB does not receive zero crossing signal feedback for 4 minutes or the zero crossing signal time interval is abnormal.

#### **Recommended parts to prepare:**

- Connection mistake
- PCB faulty

#### Troubleshooting and repair:



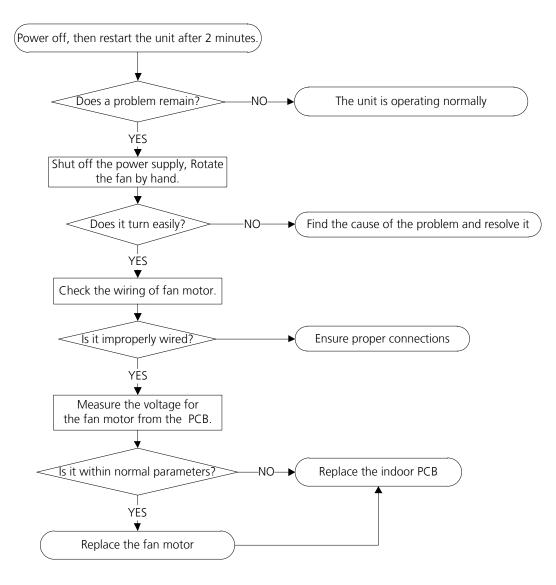
## 5.4 E3(Fan speed has been out of control diagnosis and solution)

**Description**: When indoor fan speed keeps too low (300RPM) for certain time, the unit will stop and the LED will display the failure.

#### **Recommended parts to prepare:**

- Wiring mistake
- Faulty fan assembly'y faulty
- Faulty fan motor
- Faulty PCB

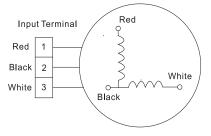
#### Troubleshooting and repair:



#### Index:

#### 1. Indoor AC Fan Motor

Power on and set the unit running in fan mode at high fan speed. After running for 15 seconds, measure the voltage of pin1 and pin2. If the value of the voltage is less than 100V(208~240V power supply) or 50V(115V power supply), the PCB must has problems and need to be replaced.



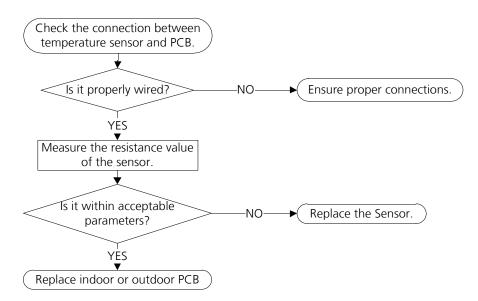
## 5.5 E5/E6 (Open circuit or short circuit of temperature sensor diagnosis and solution)

**Description**: If the sampling voltage is lower than 0.06V or higher than 4.94V, the LED will display the failure.

#### **Recommended parts to prepare:**

- Wiring mistake
- Faulty sensor
- Faulty PCB

#### Troubleshooting and repair:





### 5.6 EC (Refrigerant Leakage Detection diagnosis and solution)

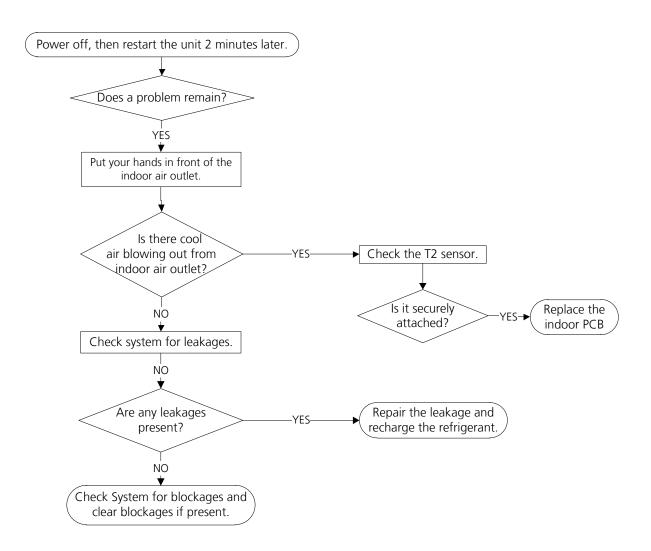
**Description**: Define the evaporator coil temp.T2 of the compressor just starts running as Tcool.

In the beginning 5 minutes after the compressor starts up, if T2<Tcool-2°C does not keep continuous 4 seconds and this situation happens 3 times, the display area will show "EC" and AC will turn off.

#### **Recommended parts to prepare:**

- Faulty T2 sensor
- Faulty iIndoor PCB
- System problems, such as leakage or blockages

#### Troubleshooting and repair:



# Appendix

# **Contents**

i)	Temperature Sensor Resistance Value Table for T1, T2, T3, and T4 (°C – K)62
ii)	Pressure On Service Port63

-	•							-	-		<b>1</b>
°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm
-20	-4	115.266	20	68	12.6431	60	140	2.35774	100	212	0.62973
-19	-2	108.146	21	70	12.0561	61	142	2.27249	101	214	0.61148
-18	0	101.517	22	72	11.5	62	144	2.19073	102	216	0.59386
-17	1	96.3423	23	73	10.9731	63	145	2.11241	103	217	0.57683
-16	3	89.5865	24	75	10.4736	64	147	2.03732	104	219	0.56038
-15	5	84.219	25	77	10	65	149	1.96532	105	221	0.54448
-14	7	79.311	26	79	9.55074	66	151	1.89627	106	223	0.52912
-13	9	74.536	27	81	9.12445	67	153	1.83003	107	225	0.51426
-12	10	70.1698	28	82	8.71983	68	154	1.76647	108	226	0.49989
-11	12	66.0898	29	84	8.33566	69	156	1.70547	109	228	0.486
-10	14	62.2756	30	86	7.97078	70	158	1.64691	110	230	0.47256
-9	16	58.7079	31	88	7.62411	71	160	1.59068	111	232	0.45957
-8	18	56.3694	32	90	7.29464	72	162	1.53668	112	234	0.44699
-7	19	52.2438	33	91	6.98142	73	163	1.48481	113	235	0.43482
-6	21	49.3161	34	93	6.68355	74	165	1.43498	114	237	0.42304
-5	23	46.5725	35	95	6.40021	75	167	1.38703	115	239	0.41164
-4	25	44	36	97	6.13059	76	169	1.34105	116	241	0.4006
-3	27	41.5878	37	99	5.87359	77	171	1.29078	117	243	0.38991
-2	28	39.8239	38	100	5.62961	78	172	1.25423	118	244	0.37956
-1	30	37.1988	39	102	5.39689	79	174	1.2133	119	246	0.36954
0	32	35.2024	40	104	5.17519	80	176	1.17393	120	248	0.35982
1	34	33.3269	41	106	4.96392	81	178	1.13604	121	250	0.35042
2	36	31.5635	42	108	4.76253	82	180	1.09958	122	252	0.3413
3	37	29.9058	43	109	4.5705	83	181	1.06448	123	253	0.33246
4	39	28.3459	44	111	4.38736	84	183	1.03069	124	255	0.3239
5	41	26.8778	45	113	4.21263	85	185	0.99815	125	257	0.31559
6	43	25.4954	46	115	4.04589	86	187	0.96681	126	259	0.30754
7	45	24.1932	47	117	3.88673	87	189	0.93662	127	261	0.29974
8	46	22.5662	48	118	3.73476	88	190	0.90753	128	262	0.29216
9	48	21.8094	49	120	3.58962	89	192	0.8795	129	264	0.28482
10	50	20.7184	50	122	3.45097	90	194	0.85248	130	266	0.2777
11	52	19.6891	51	124	3.31847	91	196	0.82643	131	268	0.27078
12	54	18.7177	52	126	3.19183	92	198	0.80132	132	270	0.26408
13	55	17.8005	53	127	3.07075	93	199	0.77709	133	271	0.25757
14	57	16.9341	54	129	2.95896	94	201	0.75373	134	273	0.25125
15	59	16.1156	55	131	2.84421	95	203	0.73119	135	275	0.24512
16	61	15.3418	56	133	2.73823	96	205	0.70944	136	277	0.23916
17	63	14.6181	57	135	2.63682	97	207	0.68844	137	279	0.23338
18	64	13.918	58	136	2.53973	98	208	0.66818	138	280	0.22776
19	66	13.2631	59	138	2.44677	99	210	0.64862	139	282	0.22231

# i) Temperature Sensor Resistance Value Table for T1,T2,T3 and T4 (°C – K)

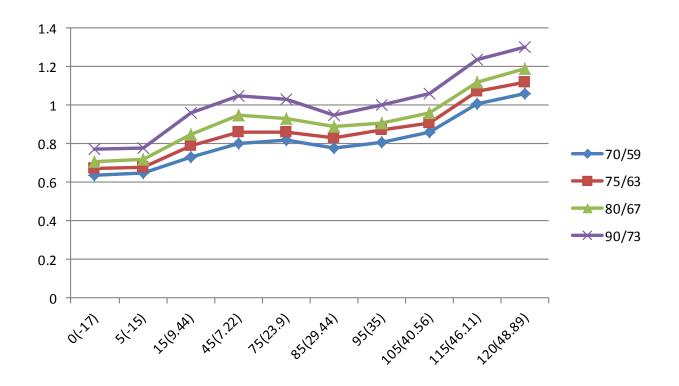
# ii) Pressure On Service Port(R410A)

# Cooling chart:

°F(°C)	ODT IDT	0(-17)	5(-15)	15 (9.44)	45 (7.22)	75 (23.89)	85 (29.44)	95 (35)	105 (40.56)	115 (46.11)	120 (48.89)
BAR	70/59	6.4	6.5	7.3	8.0	8.2	7.8	8.1	8.6	10.1	10.6
BAR	75/63	6.7	6.8	7.9	8.6	8.6	8.3	8.7	9.1	10.7	11.2
BAR	80/67	7.1	7.2	8.5	9.5	9.3	8.9	9.1	9.6	11.2	11.9
BAR	90/73	7.7	7.8	9.6	10.5	10.3	9.5	10.0	10.6	12.4	13.0

°F(°C)	ODT IDT	0(-17)	5(-15)	15 (9.44)	45 (7.22)	75 (23.89)	85 (29.44)	95 (35)	105 (40.56)	115 (46.11)	120 (48.89)
PSI	70/59	93	94	106	116	119	113	117	125	147	154
PSI	75/63	97	99	115	125	124	120	126	132	155	162
PSI	80/67	103	104	123	138	135	129	132	140	162	173
PSI	90/73	112	113	139	152	149	138	145	154	180	189

°F(°C)	ODT IDT	0(-17)	5(-15)	15 (9.44)	45 (7.22)	75 (23.89)	85 (29.44)	95 (35)	105 (40.56)	115 (46.11)	120 (48.89)
MPA	70/59	0.64	0.65	0.73	0.8	0.82	0.78	0.81	0.86	1.01	1.06
MPA	75/63	0.67	0.68	0.79	0.86	0.86	0.83	0.87	0.91	1.07	1.12
MPA	80/67	0.71	0.72	0.85	0.95	0.93	0.89	0.91	0.96	1.12	1.19
MPA	90/73	0.77	0.78	0.96	1.05	1.03	0.95	1	1.06	1.24	1.3

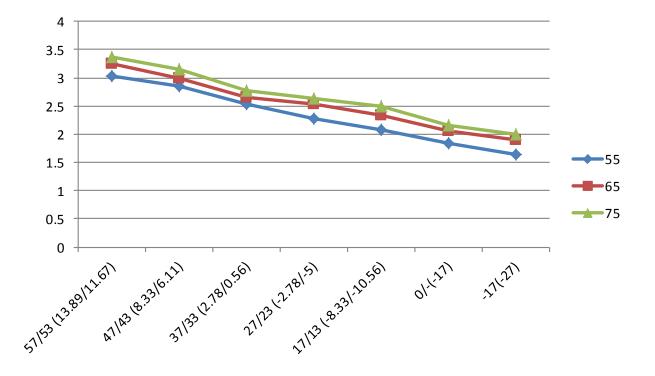


# Heating chart:

°F(°C)	ODT IDT	57/53 (13.89/11.67)	47/43 (8.33/6.11)	37/33 (2.78/0.56)	27/23 (-2.78/-5)	17/13 (-8.33/ -10.56)	0/-2(-17/-19)	-17/-18 (-27/-28)
BAR	55	30.3	28.5	25.3	22.8	20.8	18.5	16.5
BAR	65	32.5	30.0	26.6	25.4	23.3	20.5	19.0
BAR	75	33.8	31.5	27.8	26.3	24.9	21.5	20.0

°F(°C)	ODT IDT	57/53 (13.89/11.67)	47/43 (8.33/6.11)	37/33 (2.78/0.56)	27/23 (-2.78/-5)	17/13 (-8.33/ -10.56)	0/-2(-17/-19)	-17/-18 (-27/-28)
PSI	55	439	413	367	330	302	268	239
PSI	65	471	435	386	368	339	297	276
PSI	75	489	457	403	381	362	312	290

°F(°C)	ODT IDT	57/53 (13.89/11.67)	47/43 (8.33/6.11)	37/33 (2.78/0.56)	27/23 (-2.78/-5)	17/13 (-8.33/ -10.56)	0/-2(-17/-19)	-17/-18 (-27/-28)
MPA	55	3.03	2.85	2.53	2.28	2.08	1.85	1.65
MPA	65	3.25	3.00	2.66	2.54	2.33	2.05	1.90
MPA	75	3.38	3.15	2.78	2.63	2.49	2.15	2.00





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